



FOR IMMEDIATE RELEASE

March 15, 2020

City of Eastvale Response to Coronavirus (COVID-19)

EASTVALE, CA – The City Council met in Closed Session on March 15, 2020 to discuss the situation surrounding the Coronavirus (COVID-19). After much discussion and expert consultation with public safety professionals from Cal FIRE and the Riverside Sheriff's Office, it was decided that City Hall will remain open to the public. City staff will implement the following procedures starting on Monday, March 16, 2020, to facilitate social distancing (practice of reducing close contact between people to slow the spread of infections or diseases):

- Passport Services at City Hall are temporarily suspended until further notice
- The amount of guests/customers at the front counter will be limited to five people; each guest/customer will be required to sign-in and wait outside for their name to be called
- The public will not be allowed to utilize City facility bathrooms or come behind the front counter at City Hall, unless otherwise directed

The public is strongly encouraged to request assistance by telephone or electronically before physically visiting City Hall.

General Assistance:

- Phone: (951) 361-0900
- Email: info@eastvaleca.gov
- Website: www.eastvaleca.gov

The City of Eastvale is closely monitoring the rapidly evolving situation in coordination with the Riverside County Department of Public Health, the Centers for Disease Control and Prevention (CDC), and local and regional public health and healthcare agencies. The City has created a dedicated webpage related to COVID-19, which can be found in the following link: <https://www.eastvaleca.gov/i-want-to/know-about-the-coronavirus-covid-19>.

Current circumstances are fluid and dynamic and as a result, the threat could change. We will continue to monitor and evaluate our options as the situation evolves by the hour. Thank you for your patience and understanding.

For more information, contact: Marc A. Donohue, City Clerk/Communications Director
mdonohue@eastvaleca.gov or (951) 361-0900